

Technical expertise that goes beyond the product



From product selection and substrate preparation to installation techniques and troubleshooting, Taylor Adhesive's technical experts help flooring professionals approach every installation with confidence.

How our technical team can help

No matter where you are or what challenge you face, our team is ready to find a solution. We offer support in person and virtually.

In person:	Virtual:
Taylor Technical and Training Center (T3C)	Email and text
On-site support	Video chat
Distributor locations	Live webinars
On-call phone support	Installation how-to videos

Bilingual support is available.

Inside the Taylor Technical and Training Center (T3C)

Our T3C in Dalton, Georgia, is the heart of our technical operations. The facility includes:

- modern training classrooms
- advanced product testing rooms
- hands-on application areas
- custom rolling-load testing lab
- environmental chamber
- moisture modules for precision testing
- **Taylor Time** studio for educational content
- conference room for collaborative training

Technical team services:



Product Testing

Our adhesive products:

- RH — Moisture tolerance
- MVER — Moisture vapor
- pH — alkali tolerance
- Viscosity/spread-ability
- Temperature tolerance
- Traffic times
- Peel/shear strength
- Bond strength
- Compatibility/performance
- Rolling load testing



Troubleshooting

On-and-off site:

- Moisture issues
- Substrate history
- Substrate conditions
- Substrate preparation
- Adhesives/coatings
- Flooring materials
- Warranty coverage
- Job-site inspections
- Compatibility
- Peaking, gapping, cupping



Training

In-person or remote:

- Product knowledge
- Installation skills
- Best practices
- General knowledge
- Installation techniques
- Product selection
- Substrate preparation
- Adhesive application
- Terminology
- Custom sessions
- How-to videos



An Avery Dennison Company

Connect with our technical team services:

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